



## Frequently Asked Questions - Conference 2020 and 2021

### 1. I purchased and paid for a ticket for Conference 2020, will this be refunded?

We do not intend to refund your ticket for a number of reasons:

- We will be lifting and shifting your ticket to April 2021 which means you don't have to worry about budgeting for next year. It's already paid for at 2020 prices rather than the 2021 conference rate.
- We are offering you free access to our Virtual Conference in September – at no additional cost.
- We have created a free webinar and podcast programme that you are able to access whenever you choose, to support learning and networking during this time.
- We are offering additional, unique events, e.g., a daily meditation, Sound Healing, podcast series etc for you to participate in.

### 2. I purchased a ticket for Conference 2020 but have not yet paid. What happens now?

- We encourage you to pay as it means you will be paying for 2021 at 2020 prices and will guarantee your place. And of course, you will be able to attend the Virtual Conference free of charge. We still have expenses to pay for conference so we hope that you will understand and support payment of outstanding invoices. We provide you with access to great events at comparative low costs to help you retain your membership. And we want to be able to continue that philosophy.

### 3. I am a PPMA member/non PPMA member and haven't bought a ticket to conference 2021. Can I still do so?

- Yes, you can. Conference booking is re-opening and more information available on our website.

### 4. I am a PPMA member but have not booked for Main Conference. Can I book on for the September event?

- Yes, you can. Virtual Conference booking opens on Monday 15th and all registration details and ticket prices will be available then on our website.

### 5. I am a non- PPMA member and have not booked for Main Conference. Can I book on for the September event?

- Yes, you can. Virtual Conference booking opens on Monday 15<sup>th</sup> June and all registration details and ticket prices will be available then on our website.



**6. I am a Platinum or Gold sponsor. Does this decision about conference mean that you are refunding sponsorship monies for this year?**

We do not intend on refunding payments. This is because we are:

- still providing sponsors with the opportunity to participate via webinars, blogs etc throughout this year still. Since lockdown, we have been able to run a well-attended programme for members. The events have been very popular, and you are able to support multiple webinars.
- still holding Regional webinars and are providing sponsor opportunities there per our current contracts. We have agreed to extend opportunity to hold webinars, blogs etc to Conference only sponsors for the rest of the year. To find out more about these please contact Leatham Green at [executivedirector@ppma.org.uk](mailto:executivedirector@ppma.org.uk).
- we are also holding 4 Virtual Sponsor Engagement Spaces at our September Virtual Conference.

**7. I am a Conference only sponsor. Does this decision about conference mean that you are refunding sponsorship monies for this year?**

We do not intend on refunding payments. This is because we are:

- still providing sponsors with the opportunity to participate via webinars, blogs etc throughout this year still. Since lockdown, we have been able to run a well-attended programme for members. The events have been very popular, and you are able to support multiple webinars.
- still holding Regional webinars. This is usually open to Platinum and Gold sponsors only. However, we have now agreed to open this up to all sponsors and we will be in touch about this. To find out more about these please contact Leatham Green at [executivedirector@ppma.org.uk](mailto:executivedirector@ppma.org.uk).
- we are also holding 4 Virtual Sponsor Engagement Spaces at our September Virtual Conference.
- We believe that this is a better offer for you, and we remain committed to ensure that we support visibility of all our sponsors and other partners during this period.

**8. I am a sponsor for this year and would like to continue my sponsorship for Conference April 2021, can I do that?**

- Yes, you can. We will be offering sponsorship packages for 2021/22.
- If you are a returning sponsor from this year (2020/21), we will honour the payment you have already made with regards to accommodation and places at the awards dinner this year and this will be reflected in the pricing for 2021/22



**9. I was not a sponsor this year but would be interested in becoming a sponsor for Conference April 2021, can I do that?**

- Yes, you can. We will be offering sponsorship packages for 2021/22.

**10. I have purchased an Annual Awards Dinner only ticket. What does my ticket get me access to?**

- We will still be progressing with our Awards presentations this year and you can find more information about how we are doing this on our website.
- We hope that you would want to enter the Annual PPMA Excellence in People Management Awards 2021 too. So, based on these exceptional circumstances you can either:
  - Transfer your Dinner Ticket to April 2021, or
  - Use your Dinner Ticket payment to attend the Virtual Conference.
- Please contact [finance@ppma.org.uk](mailto:finance@ppma.org.uk) to confirm what you want to do.