

Evidence from Partners for Newport City Council HR Service's Application

As a Head Teacher I find the link with my Human Resources Business Partner invaluable. The allocation of a consistent, named partner engenders an open and honest partnership whereby I feel they know my school and my leadership well and is able to provide support based on a secure knowledge and understanding of the setting in association with my personal capabilities of managing issues relating to human resources.

I am able contact the Business Partner at any time for advice or guidance in full confidence that I will receive an efficient response either by email or telephone. The termly reports provide a very useful insight into staff absence and emerging challenges which I can share with the Governing Body each term.



“Can I thank you for your useful and informative presentation this afternoon. I thoroughly enjoyed it and found the session flew, always a sign of good CPD.”

Deputy Headteacher (following training from the specialist HR Service for the EAS)

Newport City Council is a valued client of ACT and has been for several years. ACT are delighted to help NCC develop their staff 's skills and abilities, helping NCC ensure the highest quality service to their clients - local people. ACT are proud to play a pivotal role in helping NCC strengthen and develop their workforce by delivering high quality learning programmes and helping recruit new, skilled apprentices.

Claire Mirbelle- Senior Development Manager ACT Training